## STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

	Facility's Name: R & A Care Home	CHAPTER 100.1
Address:  123 Uakanikoo Place, Wahiawa, Hawaii 96786  Inspection Date: October 2, 2020 Initial	Address: 123 Uakanikoo Place, Wahiawa, Hawaii 96786	Inspection Date: October 2, 2020 Initial

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT WITHOUT YOUR RESPONSE.

§11-100.1-3 Licensing. (a)(4)  No person, group of persons, or entity shall operate an ARCH or expanded ARCH without a license previously obtained under and in compliance with this chapter and chapter 321, HRS.  The license issued by the department shall be posted in a conspicuous place visible to the public, on the premises of the ARCH or expanded ARCH;  FINDINGS  Current license was not posted.  Corrected during the inspection.	RULES (CRITERIA)
Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.  Campleded	PLAN OF CORRECTION
10/2/20	Completion Date

	\$11-100.1-3 <u>Licensing.</u> (a)(4) No person, group of persons, or entity shall operate an ARCH or expanded ARCH without a license previously obtained under and in compliance with this chapter and chapter 321, HRS.  The license issued by the department shall be posted in a conspicuous place visible to the public, on the premises of the ARCH or expanded ARCH;  FINDINGS  Current license was not posted.  Corrected during the inspection.	RULES (CRITERIA)
ω	EUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  The Facility will ensure to make a upy of the license is seen as the license is the ceived of post the most contrat license is conspicuous and immediately loke to conspicuous and immediately loke to	PLAN OF CORRECTION
;	C 20 20	Completion Date

\$11-100.1-10 Admission policies. (f) The resident and the resident's family, legal guardian, surrogate or representative shall be informed at the time of admission of all facility policies and procedures.  FINDINGS Resident #1 - No documentation that the resident, resident's family, legal guardian or representative was informed of all facility policies and procedures at the time of admission on 9/1/20.	RULES (CRITERIA)
DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU  CORRECTED THE DEFICIENCY  YES, a upy of the policies of  procedures of the policies of  procedures of the policies of  policies were misplaced after  making phase copies for the  policies were town of the next  policies were town of the next  policies were town of the next  aday after the inspection of the  binder.	PLAN OF CORRECTION
05/C 01	Completion Date

TO TO FEE FROM TO THE FROM TO	the tacility will make such to insert the signed policies in the binder immediately appearance that the termily/legal guarding supregate.		
	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Resident #1 - No documentation that the resident, resident's family, legal guardian or representative was informed of all facility policies and procedures at the time of admission on 9/1/20.	
	FUTURE PLAN	§11-100.1-10 <u>Admission policies</u> . (f) The resident and the resident's family, legal guardian, surrogate or representative shall be informed at the time of admission of all facility policies and procedures.	$\boxtimes$
Completion Date	PLAN OF CORRECTION	RULES (CRITERIA)	
Completion Date	PLAN OF CORRECTION		RULES (CRITERIA)

\$11-100.1-13 Nutrition. (I) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.  FINDINGS Resident #1 - "Diabetic & cardiac (low sodium, cholesterol; no concentrated sweets" diet ordered 9/3/20.  The ARCH is not licensed to provide special diets. The diet order is a nonstandard diet order. The diet order needs to be clarified.	RULES (CRITERIA)
DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Space to DITCH MUTHTHONIST ON 10/5/20  tegarding diabetic & cardiac tegarding diabetic & cardiac tegarding diabetic & cardiac tegarding the one of this special diet menus for diabetic & cardiac diet. The menus were received by the OHCA Nutritionist.  Successfully completed special diet training 10/30/20.	PLAN OF CORRECTION
10/20/20	Completion Date

34 L		
10/20/20	will contact the ofter Mutitionist for guidance & instructions on the diet order & menus.	
	Going forward for any diet order that we do not understand	The ARCH is not licensed to provide special diets.  The diet order is a nonstandard diet order.  The diet order needs to be clarified.
	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	Resident #1 - "Diabetic & cardiac (low sodium, cholesterol; no concentrated sweets" diet ordered 9/3/20.
·	PART 2 <u>FUTURE PLAN</u> THIS SPACE TO EXPLAIN YOUR FUTURE	§11-100.1-13 <u>Nutrition.</u> (1) Special diets shall be provided for residents only as ordered by their physician or APRN. Only those Type I ARCHs licensed to provide special diets may admit residents requiring such diets.
Completion Date	ECTION	RULES (CRITERIA)

§11-100.1-14 Food sanitation. (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.  FINDINGS The cabinet containing cleaning agents, laundry supplies was not locked.	RULES (CRITERIA)
DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  Yes, the deficiency was corrected. The cabinet cantaining cleaning agents, laundry supplies was locked immediately during the inspection.	PLAN OF CORRECTION
(N)	Completion Date

	FINDINGS The cabinet containing was not locked.	§11-100.1-14 Food sanitation. (f) Toxic chemicals and cleaning ager fertilizers, bleaches and all other p labeled and securely stored apart f	RUI
	FINDINGS  The cabinet containing cleaning agents, laundry supplies was not locked.	§11-100.1-14 <u>Food sanitation.</u> (f) Toxic chemicals and cleaning agents, such as insecticides, fertilizers, bleaches and all other poisons, shall be properly labeled and securely stored apart from any food supplies.	RULES (CRITERIA)
the tacility will make a habit of techning an channel and channel agent in a laundry supplies back in the catinet of the catinet that store all cheaning agents that store all lock the catinet of laundry supplies. Contained a laundry supplies. Contained a laundry supplies catinet of laundry supplies. Contained adming tounds, every hour.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	PART 2  FUTURE PLAN	PLAN OF CORRECTION
10/26/20			Completion Date

	FINDINGS Resident #1 - Medication orders were dated 9/3/20; however, the September 2020 medication record was initialed 9/1/20, 9/2/20, and 9/3/20 8 a.m.	\$11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	
after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Correcting the deficiency	PART 1	PLAN OF CORRECTION
			Completion Date

	FINDINGS  Resident #1 - Medication orders were dated 9/3/20; however, the September 2020 medication record was initialed 9/1/20, 9/2/20, and 9/3/20 8 a.m.	§11-100.1-15 <u>Medications.</u> (e) All medications and supplements, such as vitamins, minerals, and formulas, shall be made available as ordered by a physician or APRN.	RULES (CRITERIA)
the facility will call Physician or APRN and request for all medication orders to be sand to tacility will the resident. The facility will not admit to status one received 10/26/20	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	PART 2 FUTURE PLAN	PLAN OF CORRECTION
10/24/20			Completion Date

		[	X	
	FINDINGS  Resident #1 - No October 2020 medication record.	All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date,	\$11-100.1-15 Medications. (m)	RULES (CRITERIA)
the medication record was corrected but to reflect the october by school of medications given.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	DID YOU CORRECT THE DEFICIENCY?	PART 1	PLAN OF CORRECTION
jo/a/20			Date	Completion

	FINDINGS  Resident #1 - No October 2020 medication record.	All medications and supplements, such as vitamins, minerals, and formulas, when taken by the resident, shall be recorded on the resident's medication record, with date, time, name of drug, and dosage initialed by the care giver.	RULES (CRITERIA)  × §11-100.1-15 Medications. (m)
Hoving torward, the facility will till out the medication tecords daily the coregiver tecords daily that is assisting that tecords. The resident medication tecords. The resident binder will be inspected daily binder to the and of the shift to ensure that the medication tecord is being tilled in the up to date.	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	FUTURE PLAN	PLAN OF CORRECTION PART 2
300)24(01			Completion Date

§11-100.1-16 Personal care services. (h) A schedule of activities shall be developed and implemented by the primary care giver for each resident which includes personal services to be provided, activities and any special care needs identified. The plan of care shall be reviewed and updated as needed.  FINDINGS Resident # 1- No schedule of activities.	RULES (CRITERIA)
DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  YES, the deficiency was caracted. The schedule of activities are matter suffered with the form and reviewed with the resident.	PLAN OF CORRECTION
101420	Completion Date

	FINDINGS  Resident # 1- No schedule of activities.	care needs identified. The plan of care shall be reviewed and updated as needed.	by the primary care giver for each resident which includes personal services to be provided, activities and any special		RULES (CRITERIA)
Heving forward the tacility will check with the Physician or APAN as to the creation of APAN as to the admission of the schedule of activities that the schedule of activities that all concerns are being addressed.	FLAN: WHAI WILL YOU DO IO ENSUKE IHAI IT DOESN'T HAPPEN AGAIN?	USE THIS SPACE TO EXPLAIN YOUR FUTURE	FUTURE PLAN	PART 2	PLAN OF CORRECTION
10 20				***************************************	Completion Date

\$11-100.1-17 Records and reports. (a)(2) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review:  Recording of identifying information such as resident's name, social security number, racial extraction, marital status, date of birth, sex, and minister or religious denomination, and information about medical plan or coverage;  FINDINGS  Resident #1 - Resident Emergency Information form was incomplete. Page 2 was missing.	RULES (CRITERIA)
DID YOU CORRECT THE DEFICIENCY?  USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  YES, the deficiency was corrected.  The Pasident Emergency Information  The Pasident Emergency Information  The Mandent Emergency Inf	PLAN OF CORRECTION
019/20	Completion Date

			$\boxtimes$	
	FINDINGS Resident #1 - Resident Emergency Information form was incomplete. Page 2 was missing.	Recording of identifying information such as resident's name, social security number, racial extraction, marital status, date of birth, sex, and minister or religious denomination, and information about medical plan or	§11-100.1-17 Records and reports. (a)(2) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the	RULES (CRITERIA)
intermation town completed by the testident town to admission. It the term is not campleted the prior to admission the prior to admission by priore, text or email on the text of admission to the priore.	Hoving toward, the tacility will have the Resident Emogray	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	PART 2 <u>FUTURE PLAN</u>	PLAN OF CORRECTION
				Completion Date

\$11-100.1-17 Records and reports. (a)(6) The licensee or primary care giver shall maintain individual records for each resident. On admission, readmission, or transfer of a resident there shall be made available by the licensee or primary care giver for the department's review: Physician or APRN signed orders for diet, medications, and treatments;  FINDINGS Resident #1 - No diet and no medication orders at the time of admission on 9/1/20. The orders were dated 9/3/20.	RULES (CRITERIA)
Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	PLAN OF CORRECTION
	Completion Date

	Resident #1 - No diet and no medication orders at the time of admission on 9/1/20. The orders were dated 9/3/20.	Physician or APRN signed orders for diet, medications, and treatments;	\times \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	RULES (CRITERIA)
medication broker are present of completed by the physician of the physician of the period of the physician of the physician of the physician of the physician of the tendent of tequest for the current diet is medication orders.	Moving toward the facility	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	PART 2 FUTURE PLAN	PLAN OF CORRECTION
10 24/20				Completion  Date

During residence, records and reports. (b)(3) During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS Resident #1 - No September 2020 progress notes.	RULES (CRITERIA)
USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  YES, the deficiency was corrected the Leptember 2020 progress notes  was tilled but immediately and tilled in the resident binder.	
300	Completion Date

During residence, records shall include:  Progress notes that shall be written on a monthly basis, or more often as appropriate, shall include observations of the resident's response to medication, treatments, diet, care plan, any changes in condition, indications of illness or injury, behavior patterns including the date, time, and any and all action taken. Documentation shall be completed immediately when any incident occurs;  FINDINGS  Resident #1 - No September 2020 progress notes.	
EUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT  IT DOESN'T HAPPEN AGAIN?  Hoving forward, the racinty will till but the progress notes on a mentally bossic or more will till but the progress notes by all the medial. The tacility will till but the progress notes the the minth, scheduled on the tirst of each month to prevent consums of any mishaps 10/20/20	ECTION
1)24/2	Completion  Date

			$\boxtimes$	
	Resident #1 - No documentation regarding conditions under which the primary care giver agrees to be responsible for the Resident Financial Statement.	be responsible for the resident's funds or property shall be explained to the resident and the resident's family, legal guardian, surrogate or representative and documented in the resident's file. All single transfers with a value in excess of one hundred dollars shall be supported by an agreement signed by the primary care giver and the resident and the resident's family, legal guardian, surrogate or representative.	§11-100.1-19 Resident accounts. (a) The conditions under which the primary care giver agrees to	RULES (CRITERIA)
Statement, was misplaced aper making phate copies for the family legal guardian to take home the binder to downent was towned the next day and was immediately placed in the binder.	the documentation for resident Accounts, regarding the responsibility for the Residents transial	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  FOR the depiciency was corrected.	PART 1	PLAN OF CORRECTION
7 7 70	Ġ			Completion Date

\$11-100.1-19 Resident accounts. (a) The conditions under which the primary care giver agrees to be responsible for the resident's funds or property shall be explained to the resident and the resident's family, legal guardian, surrogate or representative and documented in the resident's family, legal guardian's family, legal guardian, surrogate or representative.  FINDINGS Resident #1 - No documentation regarding conditions under which the primary care giver agrees to be responsible for the Resident Financial Statement.	RULES (CRITERIA)
PART 2  EUTURE PLAN  USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  The facility will have the Resident  thank and Statement tilled but the sident timonical by the resident  perident timonical statement  will be thought in the tradement binder immediately explanation  binder immediately explanation  trident the townily legal guardian  guitegrated texternily legal guardian  guitegrated texternily	PLAN OF CORRECTION
10/26/20	Completion Date

	X	
Type I ARCHs shall be in compliance with, but not limited to, the following provisions:  Fire escapes, stairways and other exit equipment shall be maintained operational and in good repair and free of obstruction;  FINDINGS The gate from the front exit to the area of refuge did not open freely. The bottom of the gate scrapped the concrete sidewalk.	§11-100.1-23 Physical environment (g)(3)(A)	RULES (CRITERIA)
USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  FRO, the depiciency was corrected. The gate transmithed the allow the goale to mive treat to allow the goale to ground.  Strund.	PART 1	PLAN OF CORRECTION
00/2/01		Completion Date

		an Badalan an Arab Badalan an Albada	$\boxtimes$	
The gate from the front exit to the area of refuge did not open freely. The bottom of the gate scrapped the concrete sidewalk.	Fire escapes, stairways and other exit equipment shall be maintained operational and in good repair and free of obstruction;	Type I ARCHs shall be in compliance with, but not limited to, the following provisions:	§11-100.1-23 Physical environment. (g)(3)(A) Fire prevention protection.	RULES (CRITERIA)
Hoving torward the tackty will ensure that exit equipment one maintained of good topair. The tackty will check the tank equipment doily and have any issues corrected impreciately.	PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	FUTURE PLAN	PART 2	PLAN OF CORRECTION
10/24/20				Completion  Date

Σ	
The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize hazards to residents and care givers.  FINDINGS Bathroom in bedroom #1 - One (1) of three (3) lightbulbs did not work. There was no cover for the lightbulb.  Bathroom #2 - One (1) of three (3) lightbulbs did not have a cover. Two (2) of three (3) lightbulbs did not work.	RULES (CRITERIA)
USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  The chericiency was corrected. The existing light tixtuite does not have any caver so the light tixtuite was replaced to a fixtuite bathtooms of new light bulks were added.	PLAN OF CORRECTION  PART 1
00/10/20	Completion Date

A STATE OF	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  The facility will check all light that has doing. The light will be checked in mediately. MI light will be inspected and and covers will be inspected immediately.  Immediately.	FINDINGS Bathroom in bedroom #1 - One (1) of three (3) lightbulbs did not work. There was no cover for the lightbulb. Bathroom #2 - One (1) of three (3) lightbulbs did not have a cover. Two (2) of three (3) lightbulbs did not work.
	PART 2	§11-100.1-23 Physical environment. (h) The Type I ARCH shall maintain the entire facility and equipment in a safe and comfortable manner to minimize
Completion  Date	PLAN OF CORRECTION	RULES (CRITERIA)

	$\boxtimes$	
Signaling devices approved by the department shall be provided for resident's use at the bedside, in bathrooms, and other areas where residents may be left alone. In Type I ARCHs where the primary care giver and residents do not reside on the same level or when other signaling mechanisms are deemed inadequate, there shall be an electronic signaling system.  FINDINGS Resident #1 bedside signaling device could not be activated.  Four (4) of five (5) bedside signaling devices could not be activated.	§11-100.1-23 Physical environment. (p)(5) Miscellaneous:	RULES (CRITERIA)
USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY  TES, the deficiency was affected. Hew boatheter were installed in all it bedside signalling devices & tested each one to ensure that all of them are working property.	PART 1	PLAN OF CORRECTION
0 2 20		Completion Date

	Miscellaneous:  Signaling deviprovided for retoilet rooms, an alone. In Type residents do no signaling mechan electronic signaling methan elec		
	Miscellaneous:  Signaling devices approved by the department shall be provided for resident's use at the bedside, in bathrooms, toilet rooms, and other areas where residents may be left alone. In Type I ARCHs where the primary care giver and residents do not reside on the same level or when other signaling mechanisms are deemed inadequate, there shall be an electronic signaling system.  FINDINGS  Resident #1 bedside signaling device could not be activated.  Four (4) of five (5) bedside signaling devices could not be activated.	\$11 100 1 22 Physical anticompant (p)(5)	RULES (CRITERIA)
TEN DYG.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  THE BOCKITY WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  THE BOCKITY WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  THE BOCKITY WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?  THE BOCKITY WILL YOU DO TO ENSURE THAT  WILL YOU DO TO ENSURE THAT  HOW HAT WILL YOU DO TO ENSURE THAT  WHAT WHAT WILL YOU DO TO ENSURE THAT  IT DOESN'T HAPPEN AGAIN?  HOW HAP AGAIN?  HOW H	C LICLY G	PLAN OF CORRECTION
10 126 20		Date	Completion

Licensee's/Administrator's Signature: \_\_\_ Print Name: Amalia Garcia-Lindon with Date: 10/26/20

Licensee's/Administrator's Signature:

Print Name:

Date: \_

Amaria Garcia Lindenmuth

D6 2621

30